

APPROACHING PUMPS



Service Stations are busy places, with traffic entering and leaving the forecourt. Please therefore be mindful and ensure that you;

- Slow your vehicle down to a safe speed, both upon entering and leaving the Service Station.
- Be mindful of traffic manoeuvring around the forecourt when walking around your vehicle, or to and from the store.
- Avoid distractions and stay alert, so as to keep yourself and other pedestrians safe at all times.

WELCOME TO SHELL

Helping our motorcycle customers feel even more welcome



WE KNOW THAT YOUR MOTORCYCLE IS YOUR PASSION, AND YOUR SAFETY IS OURS

We have listened to your feedback concerning the removal of your motorcycle helmet when visiting our forecourts. We understand that taking off your helmet is an unnecessary hindrance to your onward journey and that's why we're making a promise to only ask you to lift your visor when filling up, or visiting our stores. If on the rare occasion our Customer Service Champion asks you to remove your crash helmet, it is because they feel a need to verify that you are over the age of 16, which is a legal requirement.

FORECOURT SAFETY FOR MOTORCYCLISTS:

Accidents can, and do, happen and your safety is our paramount concern. These guidelines will help you to visit our forecourts without incident.

REFUELLING PROCEDURE

Always dismount from your motorbike before fuelling. Fuel spilled onto a hot exhaust or engine could cause a fire, injuring you and others.



CORRECT REFUELLING PROCEDURE:

- Position your bike on the kickstand before refuelling.
- Be sure not to overfill the tank. Look for any leakage – if you find any, be sure to let your Customer Service Champion know.
- Replace nozzle and lock the tank.

FILLING CONTAINERS



Do use only approved containers placed on the ground before filling. Up to 2 containers (no greater than 10L if plastic; no greater than 20L if metal).